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Ms. Melvin is the Director of Information Management and Technology Resources Issues within GAO's Information Technology Team, where she is responsible for work examining IT issues across the federal government. She has directed reviews of federal IT management and modernization programs at various agencies, including the Departments of Veterans Affairs, Defense, Health and Human Services, and Labor, as well as the Social Security Administration and Office of Personnel Management. She has also directed GAO's research and evaluations in the areas of information management, health information technology, and IT human capital.

Ms. Melvin graduated from the University of Maryland, where she received her undergraduate degree in Business Administration and a Master's degree with a concentration in Management Information Systems. She is also a graduate of the John F. Kennedy School of Government Executive Education Program at Harvard University. In addition, she is a certified government financial manager.